

Warranty & Returns

AdsLED WARRANTIES

Outdoor Standard 7 Yr Parts / Factory Labor Warranty

(included with all Outdoor Trulmage and TruColor LED Displays purchased after 1/1/09)

Outdoor Standard 7 Yr Parts / 90 Day Onsite Labor Warranty

(included with all Outdoor Trulmage and TruColor LED Displays with installation performed by AdsLED, Inc purchased after 1/1/09)

Indoor Standard 2 Yr Parts / Factory Labor Warranty

(included with all our Indoor & Window LED Displays)

AdsLED RETURN POLICY

(By purchasing a display from AdsLED, you agree to the terms herein)

Outdoor LED Displays

Clients must call AdsLED for a Return Merchandise Authorization# (RMA) BEFORE returning product.

There is a 45% restocking fee, plus deductions, upon inspection of display.

Must be returned within 30 days.

Deductions include, but not limited to:

- Shipping costs
- Inspection of display and all parts must be present and in excellent condition.
- Crate must be in good condition, or client will be charged at AdsLED's discretion.

LED Sign TruSystems cannot be returned.

ALL RETURNS AFTER 30 DAYS WILL BE HANDLED ON A CASE BY CASE BASIS.

Indoor LED Displays

Clients must call AdsLED for a Return Merchandise Authorization# (RMA) BEFORE returning product.

2 DAY RETURN…

Display must be returned within 2 days of delivery.

Full purchase price, less deductions, will be refunded.

Deductions include, but not limited to:

- Shipping costs
- Inspection of display and all parts must be present and in excellent condition.
- Box must be in good condition, or client will be charged at AdsLED's discretion.
- New Boxes range from \$22 - \$175.

2 - 30 DAY RETURN…

After 2 days, there will be a 25% restocking fee, plus deductions, upon inspection of display.

Shipping costs will NOT be refunded.

Deductions include, but not limited to:

- Shipping costs
- Inspection of display and all parts must be present and in excellent condition.
- Box must be in good condition, or client will be charged at AdsLED's discretion.
- New Boxes range from \$22 - \$175.

ALL RETURNS AFTER 30 DAYS WILL BE HANDLED ON A CASE BY CASE BASIS.

